



MOBILITY & ACCESSIBILITY

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Greetings!

**CMEDS Program Updates:**  
(Childrens Medical Equipment Distribution Service)



The Ministry of Children and Family Development and HME have been fielding questions and are making some exciting changes to CMEDS program effective immediately. These changes are based on client and therapist feedback, with hopes of making the program better for all users. For current and up to date information on the program please visit our website: [www.hmebc.com](http://www.hmebc.com) and click on the CMEDS tab:



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**CMEDS Program**

Welcome to CMEDS

HME CMEDS Program

CMEDS News

CMEDS Equipment Listing

Equipment User Manual Database

The HME CMEDS program is a pediatric equipment recycling pool that is funded by the Ministry of Children's and Families ("MCFD"). In December of 2017 this program was launched. HME has developed an online resource centre to assist families and clients with information on the program.

**HME CMEDS Program Information and Forms**

For information on the program and program forms

[Go to HME CMEDS Program](#)

**Email [admin@hmebc.com](mailto:admin@hmebc.com) to sign up to our CMEDS Pediatric Newsletter**

This newsletter will feature key program information, featured products available in the pool, as well as any other CMEDs equipment information

Key changes include:

1. A CMEDs equipment listing will be uploaded on the HME website. This listing shows the equipment on hand in Richmond at a point in time. Therapists and families can use this listing to see available equipment, however, keep in mind the equipment moves quickly, so new pieces may have arrived or pieces departed to families. Therapists will need to send in their loan request document as normal, this process has not changed, then equipment can be reviewed. This listing will be updated quarterly.

<https://www.hmebc.com/cmcd-equipment-listing/>

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**CMEDS Equipment Listing**

CMEDS equipment inventory listing will be available shortly.



2. Families as well as therapists can now request servicing on equipment over 2 years old, see updated website - <https://www.hmebc.com/cmcds-program/> click on the 'HME CMEDS Program' tab and fill out the 'CMEDS Repair Request Form' pdf. All of the forms on our website are fillable PDF's and can be filled out online (to reduce transcription errors). We recommend saving the blank PDF files to your computer and using this copy to fill out the forms per individual and send in. Although we can accept faxes, we recommend emailing the forms in.
3. HME is going to launch a new exciting "CMEDS newsletter". In this newsletter we will feature key products available in pool as well as unique pieces. The newsletter will also include program updates and changes and explain new features to our website (<https://www.hmebc.com/cmcds-program/>). This separate sign up ensures that no advertising will be received or included in the emails. We suggest that therapists and families sign up for this newsletter. **Please email [admin@hmebc.com](mailto:admin@hmebc.com) to sign up for the monthly CMEDS Newsletter.**

(\*Receiving this email does not confirm you on the list)

4. Therapists can now make an appointment to view equipment in lower mainland depot (Richmond). This is only for therapists by appointment only. Please note equipment may be viewed, but may not be marked/set aside (must request through normal process to ensure fairness and access of equipment for families across BC). Please email Jenny: [jenny.mata@hmebc.com](mailto:jenny.mata@hmebc.com) to set appointments.

5) HME is building an online centre to find equipment user manuals. This 'green' electronic database will house manuals to allow for easy access to product information. This database of manuals will be built out over next year (2018).

The screenshot shows a website for the CMEDS Program. On the left is a navigation menu with the following items: Welcome to CMEDS, HME CMEDS Program, CMEDS News, CMEDS Equipment Listing, and Equipment User Manual Database (highlighted with a red arrow). The main content area is titled 'Online Equipment User Manual Database' and includes a note: 'HME is going to upload user manuals for peds equipment. This database is being built out over next year. If you do not see a manual on there, email [admin@hmebc.com](mailto:admin@hmebc.com) to request.' Below this, there are two columns of equipment categories. The left column lists: Manual Wheelchair (with sub-items: Quickie Zippie Iris), Power Wheelchair (with sub-items: Quantum 600, Quantum 6000), Alternative Positioning (Coming soon), Scooter (Coming soon), and Bathroom Equipment. The right column lists: Therapy Equipment (Coming soon), Beds/mattresses (Coming soon), Lift Systems (Coming soon), Stroller (Coming soon), and Stenders (Coming soon).

6) CMEDS equipment may now be returned at our South Surrey depot (in addition to our Richmond location). Equipment can be dropped off at either location (Richmond/Surrey), or you can request a pickup using the form: 'CMEDS Equipment Return' form on <https://www.hmebc.com/hme-cmeds-program/>. Both families and therapists can request for an equipment return using the form.

For any more information on the CMEDS Program please call us at: 604-821-0075 and ask for Jenny or Robert or you can email us at: [info@hmebc.com](mailto:info@hmebc.com)

**For more information visit:**  
<https://www.hmebc.com/cmeds-program/>

The HME Team is only a phone call away. Please don't hesitate to contact us for any questions.

Sincerely,

HME Team

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