



CMEDS BIOMEDICAL REPAIR REQUEST

(To be completed by the client's therapist)

* Mandatory Fields

Equipment Return Form Submission Date: _____

CLIENT INFORMATION	REQUESTING THERAPIST
*Name:	*Name:
*Address:	*Email:
*Phone Number:	*Phone Number:
*DOB (MM/DD/YYYY):	

*By ticking the following box, the therapist confirms that consent has been obtained from the client's legal guardian to allow communication with HME regarding this request.

Note that the following are examples of requests that are not eligible for repair:

1. Type of damage caused by the client is not covered (i.e. pump is dropped and breaks).
2. Damage caused by misuse (i.e. item left out in the rain, resulting in water damage).
3. Lost items are not covered by MCFD. The client can contact MCFD for vendor contacts to purchase replacement items.
4. Damage caused by fire/floods – can be claimed on homeowner's insurance.

*EQUIPMENT INFORMATION

Was the equipment funded by the "At Home Program"? (only equipment funded by At Home Program is eligible for repair). Yes No

Is the client eligible for the "At Home Benefits Program"? Yes No

Description of equipment (**brand name, model, size, serial #, approximate age of equipment, etc.**):
(Photos of the equipment is highly encouraged – please attach to email)

Describe how the equipment was damaged or became broken:
(Photos of the equipment is highly encouraged – please attach to email)

Describe issue with equipment and/or any error messages that are displayed:
(Photos of the equipment is highly encouraged – please attach to email)



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Lower Mainland & Vancouver Island Clients

Submit completed return requests to CMEDSTech@hmebc.com

Lower Mainland	HME	1(844) 821-0075
Vancouver Island	HME	1(844) 821-0075

Clients Outside of the Lower Mainland & Vancouver Island

Submit completed return requests via fax to a local dealer.

INTERIOR & KOOTENAY DEALERS

Cranbrook/Castlegar	Kootenay Columbia Home Medical Equipment	(250) 489-2400
Kelowna	HME	1(844) 821-0075

NORTHERN BC DEALERS

Prince George	PG Surg Med	(250) 564-2243
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HME Home Health CMEDS

Email: CMEDSTech@hmebc.com

Phone: 1 (844) 821-0075

#130 - 4011 Viking Way Richmond, BC V6V 2K9

Ministry of Children and Family Development

Email: MCF.MedicalBenefitsProgram@gov.bc.ca

Toll-Free Phone: 1 (888) 613-3232

Fax: 1 (250) 356-2159