



# CMEDS BIOMEDICAL REPAIR REQUEST

(To be completed by the client's therapist)

\* Mandatory Fields

Equipment Return Form Submission Date: \_\_\_\_\_

CLIENT INFORMATION	REQUESTING THERAPIST
*Name:	*Name:
*Address:	*Email:
*Phone Number:	*Phone Number:
*DOB (MM/DD/YYYY):	

**Note that the following are examples of requests that are not eligible for repair:**

1. Type of damage caused by the client is not covered (i.e. pump is dropped and breaks).
2. Damage caused by misuse (i.e. item left out in the rain, resulting in water damage).
3. Lost items are not covered by MCFD. The client can contact MCFD for vendor contacts to purchase replacement items.
4. Damage caused by fire/floods – can be claimed on homeowner's insurance.

*EQUIPMENT INFORMATION
Was the equipment funded by the "At Home Program"? (only equipment funded by At Home Program is eligible for repair). <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span>
Is the client eligible for the "At Home Benefits Program"? <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span>
Description of equipment ( <b>brand name, model, size, serial #, approximate age of equipment, etc.</b> ): <i>(Photos of the equipment is highly encouraged – please attach to email)</i>
Describe how the equipment was damaged or became broken: <i>(Photos of the equipment is highly encouraged – please attach to email)</i>
Describe issue with equipment and/or any error messages that are displayed: <i>(Photos of the equipment is highly encouraged – please attach to email)</i>

## Lower Mainland & Vancouver Island Clients

Submit completed return requests to [CMEDSTech@hmebc.com](mailto:CMEDSTech@hmebc.com)

Lower Mainland	HME Home Health	(604) 821-0075
Vancouver Island	HME Home Health	(604) 386-0075

## Clients Outside of the Lower Mainland & Vancouver Island

Submit completed return requests via fax to a local dealer.

### INTERIOR & KOOTENAY DEALERS

Cranbrook/Castlegar	Kootenay Columbia Home Medical Equipment	(250) 489-2400
Kamloops	National Seating & Mobility Canada	(236) 425-1238
Kelowna	Motion	(250) 765-1362
Kelowna	National Seating & Mobility Canada	(250) 420-7288
Penticton	Motion	(250) 492-3698
Vernon	Motion	(250) 542-3747
Vernon	National Seating & Mobility Canada	(250) 549-7281

### NORTHERN BC DEALERS

Prince George	PG Surg Med	(250) 564-2243
Terrace	North Coast Home Medical Equipment	(250) 638-0174

### NORTHERN VANCOUVER ISLAND DEALERS

Nanaimo	National Seating & Mobility Canada (Advanced)	(250) 751-3731
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